



## POLICE DEPARTMENT

350 South Highway 74 | Peachtree City, Ga 30269 | 770-487-8866 | Fax: 770-631-2512  
www.peachtree-city.org/police



Janet L. Moon  
Chief of Police

TO: JANET L. MOON, CHIEF OF POLICE  
FROM: STAN PYE, ASSISTANT CHIEF OF POLICE  
FROM: MATT MYERS, INTERNAL AFFAIRS LIEUTENANT  
DATE: FEBRUARY 9<sup>TH</sup>, 2017  
SUBJECT: ANNUAL ANALYSIS OF COMPLAINTS  
INTERNAL AFFAIRS REVIEW 2016

The Internal Affairs function oversees the actions of the agency's employees to ensure that they display personal integrity, honesty and discipline at all times. Employees, supervisors, and citizens are notified of the outcome of the complaints to ensure that the process is educational and informative. All complaints are archived in the Guardian Tracking system with the results of the investigations. When a complaint, or some part thereof, is sustained, typically some corrective behavior will be recommended by the supervisor to the Chief of Police.

Some of the many goals of the Internal Affairs Function are as follows:

- ✓ Encourage a positive public image.
- ✓ Monitor employee compliance with departmental directives.
- ✓ Protect employees from malicious or unwarranted complaints.
- ✓ Identify potential problem employees through early warning systems.
- ✓ Identify the validity of each citizen complaint.
- ✓ Identify the potential for biased based profiling.
- ✓ Help ensure the integrity of the police department, as well as its employees.
- ✓ Identify the necessity of policy revision or modification.
- ✓ Ensure the integrity of our Court System by omitting the potential for outside pressure or influence involving cases presented to the court.

All complaints are investigated with an investigative conclusion as follows:

Exonerated: An incident occurred, but the employee's actions were lawful and proper.

Sustained: The allegation or complaint is supported by sufficient evidence.

Not Sustained: The investigation failed to disclose sufficient evidence to prove or disprove the allegation.



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**Unfounded:** The allegation or complaint was demonstrably false or there was no credible evidence to support the complaint.

An integral part of the Internal Affairs process involves the management of citizen complaints. This involves the documentation of performance, professionalism, and general conduct as it relates to citizen contacts. The complaint process provides an avenue for citizens to express their concerns and complaints against employees, and allows the department to respond to the community's needs through the investigation of these complaints. As complaints are received, it is determined if they are formal or informal in nature. This depends on the gravity of the allegation and the method by which the citizen voices their concerns. However, the Internal Affairs Investigator may determine that an informal complaint should be upgraded. Through the investigation of all complaints, employees and citizens gain a better understanding of what is expected of them. Whenever possible and appropriate, line supervisors investigate complaints against members of their team. Once the supervisor has concluded their investigation, the completed complaint is forwarded to the Chief of Police. Once the investigation and conclusion has been approved, the complaints are returned to the Internal Affairs office for review and tracking. The system of checks and balances provided by our process allows for fair and equitable treatment of our citizens and employees alike.

## Analysis of Complaints in 2016:

- In 2016 the department modified the process for supervisors to handle minor counseling or policy violation issues with their officers to expedite their handling. This resulted in minor issues handled between the supervisor and their subordinate not being tabulated as "internal complaints", as many of them would have been in previous years. This change explains the notable decrease in internal complaints from 2015 to 2016. However, this does not explain the substantial decrease in external complaints. While 2014 and 2015 were fairly consistent at 53 and 54 complaints respectively, 2016 dropped by 33% to 36.

	2014	2015	2016
<b>Total Complaints</b>	111	108	69
<b>Internal Complaints</b>	58	54	33
<b>External Complaints</b>	53	54	36
<b>Internal Affairs Investigations</b>	11	6	2

- In 2016, there were only two Internal Affairs investigations ordered by the Chief of Police. This is considerably lower than previous years, but proportionally expected with the large decrease in external complaints. This number does not



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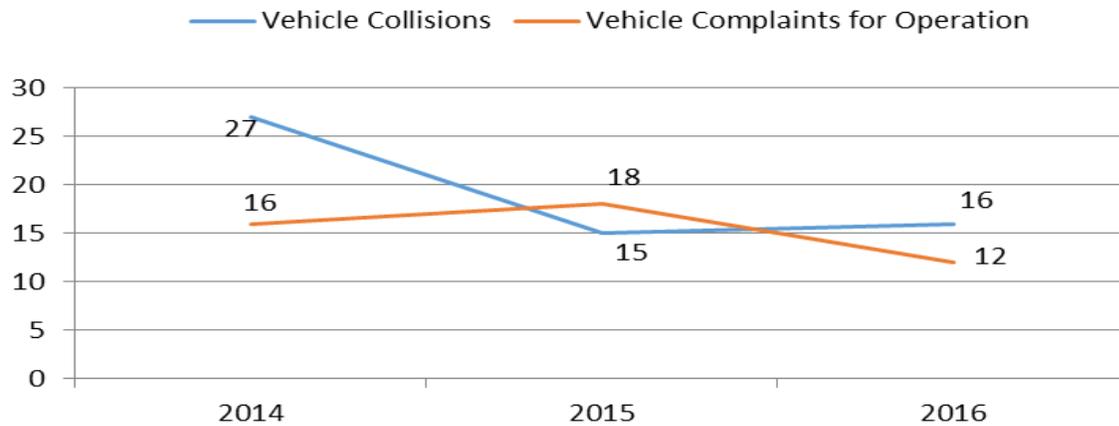
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include one investigation that was referred out to the Georgia Bureau of Investigation.

- 2016 also saw a continued decrease in the number of complaints about vehicle operation (38%) and the number investigations of officer-involved vehicle collisions stayed relatively consistent.



## Summary of internal affairs complaints in 2016:

Type of Complaint	2013	2014	2015	2016	2016 Finding Summary			
					Exonerated	Sustained	Not Sustained	Unfounded
Vehicle Operation-Collision	15	27	15	16	9	7		
Vehicle Operation-Operation	25	16	18	12	1	6	3	2
Rudeness*	1	13	6	4	1		2	1
Equipment Issues	1	5	1	3	1	2		
Improper Conduct	14	19	15	13	2	4	1	6
Harassment*	2	4	4	0				
Undeserved Traffic Stop or Citation	7	4	2	1	1			
Unbecoming Conduct	0	0	0	0				
Biased Based Profiling	1	1	2	0				
Improper Use of Force	1	1	2	1			1	
Job Performance	14	25	45	9	1	8		
Improper Search	3	0	1	0				
Failure to Take Appropriate Action	9	5	0	3	1		1	1
Criminal Conduct	0	2	1	1	1			
Extra Duty Employment	0	4	0	0				
Improper Arrest	0	1	4	2	2			
Truthfulness	0	2	3	0				
Reporting Issues	0	12	8	2	1	1		

This memorandum will serve to meet the requirements of CALEA Standard 52.1.5.