

EMORY

MICHAEL C. CARLOS MUSEUM

Michael C. Carlos Museum Family Pass Frequently Asked Questions

How do I use the Family Pass to visit the Michael C. Carlos Museum?

The Family Pass works like many of the other partner passes available at your library. You check the pass out from your local library just as you would a book, audiobook or DVD. Take it with you to the museum and present it as you would tickets. After your visit, return the pass to the lending library from where you received it. The pass is good for free admission for up to six (6) people. Children must be accompanied by at least one adult. Once you arrive, printed Family Guides are available from the information desk at no charge. Guided public tours are offered Sundays at 2:00 p.m. (excluding holidays) and are included with your free Family Pass admission.

May I use the Family Pass for other museum events or offers?

The pass is valid for general admission only. Rental of the museum's audio tour or admittance to special events or programming must be purchased.

How long may I keep the pass?

The pass is due back at the lending library from where you received it seven (7) days after the check out date.

May I place a hold on the Family Pass for future pick-up if it is currently checked out by another patron?

The Family Pass is not eligible for any sort of electronic or network hold. However, a 24-hour or end-of-business-day hold may be permissible depending upon each library system's policy. Contact your local library branch for more information regarding its specific policy.

How many passes does my library have available for lending?

Each library system has one (1) Family Pass for each branch within its system.

Who can I contact if I have questions about my museum visit?

Please call the Michael C. Carlos Museum's general museum information line at 404.727.4282. You may also visit the museum's website — carlos.emory.edu — for more details on current and future exhibits or special events.

What are the museum's hours of operation?

The museum operates: Tuesday thru Friday, 10 AM–4 PM
Saturday 10 AM–5 PM
Sunday 12 noon–5 PM
Closed on Mondays and university holidays

Where is the museum located?

The Michael C. Carlos Museum is located in the center of the main campus of Emory University at 571 South Kilgo Circle NE in Atlanta, Ga.

Where do I park once I get there?

We recommend you use the Oxford Road Parking Deck (1390 Oxford Road) for easiest access and closest walking distance to the museum.

Please note that parking is free on weekends, but not on weekdays. The cost of weekday parking **IS NOT** included with the free admission(s) granted by the pass, nor will weekday parking be validated by the museum or by Emory University.

Weekday parking rates for the Oxford Road Parking Deck are as follows:

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|-----------------|------|
| 0-15 min | Free |
| 15 min-1 hr | \$4 |
| 1-2 hrs | \$5 |
| 2-3 hrs | \$7 |
| 3-4 hrs | \$9 |
| 4-24 hrs | \$12 |
| Lost ticket fee | \$25 |

